

DentiTalk Subprocessor List

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DentiTalk uses selected third-party service providers to provide, secure, and operate the Service.

This page identifies subprocessors that may process personal information in connection with DentiTalk.

DentiTalk is operated by **Adam Gabet**, an Israeli sole proprietor operating the registered business **גולשים**, under the trade name **DentiTalk**.

Current Subprocessors

Soniox

Provider: Soniox, Inc.

Purpose: Speech-to-text transcription

Data involved: Dictated audio and resulting transcription during processing

Clinical content: Yes — transient processing

Retention: DentiTalk uses Soniox's real-time transcription service configured for no retention. DentiTalk does not authorize Soniox to use clinical content for model training on DentiTalk's behalf.

Processing location: United States

Soniox is used to convert professional dictation into text.

Clinical audio is streamed to Soniox for transcription and is not intentionally retained by DentiTalk as part of the normal streaming workflow.

Cloudflare

Provider: Cloudflare, Inc. and applicable Cloudflare group entities

Purpose: Network, security, infrastructure, and applicable automated text or fallback transcription processing

Data involved: Technical request information and, where required to provide applicable functionality, transient dictated audio or transcription content

Clinical content: Yes — for functionality that requires processing of the relevant clinical content

Retention: Clinical-processing functionality is configured to use applicable Zero Data Retention ("ZDR") capabilities where supported and required by DentiTalk.

Processing location: varies according to applicable Cloudflare service.

Cloudflare provides infrastructure and security services used in delivering DentiTalk and may provide automated processing used by the Service.

DentiTalk does not authorize clinical content processed through these functions to be used for advertising or unrelated model training.

DigitalOcean

Provider: DigitalOcean, LLC and applicable affiliates

Purpose: Hosting infrastructure, including infrastructure used for DentiTalk's self-hosted operational analytics

Data involved: Non-clinical operational and usage information

Clinical content: No clinical content is intentionally transmitted to DentiTalk's analytics system

Processing location: Amsterdam, Netherlands

DentiTalk uses self-hosted analytics infrastructure to understand operation and use of the Service.

DentiTalk's analytics implementation is designed not to receive dictated audio, transcription content, patient names, patient identifiers, or other clinical content.

Sentry

Provider: Functional Software, Inc. (d/b/a Sentry) and applicable affiliates

Purpose: Application error monitoring, diagnostics, and performance monitoring

Data involved: Technical, diagnostic, device, and application-usage information associated with errors and application operation

Clinical content: No clinical content is intentionally transmitted to Sentry

Processing location: European Union

Supabase

Provider: Supabase Pte. Ltd

Purpose: Managed database and authentication infrastructure.

Data Processed: Professional-user account and authentication information, including email address, account/user identifiers, authentication-related information and timestamps; learned vocabulary and associated identifiers and timestamps necessary to provide the learned-vocabulary functionality.

DentiTalk does not intentionally store clinical dictation audio or completed transcription content in Supabase.

Clinical content: Completed clinical dictation, audio, and transcription content are not intentionally stored in Supabase as part of DentiTalk's clinical-processing workflow. Persistent customization information, including learned vocabulary, may contain personal or clinical information depending on the information provided or generated through use of the Service.

Primary Data Location: Germany (EU Central / Frankfurt). Supabase and its subprocessors may perform processing in other locations.

Retention: Account and application data is retained as necessary to provide and administer the Service or until deletion in accordance with DentiTalk's applicable retention practices, subject to Supabase's backup and deletion processes.

Clinical Data Processing Principles

DentiTalk is designed to minimize the processing and retention of clinical information.

In particular:

- clinical content is processed only as necessary to provide the requested functionality;
- DentiTalk does not maintain a patient-record repository;
- normal dictation audio is streamed rather than persistently stored by DentiTalk;
- transcription content is processed transiently;
- clinical content is not intentionally sent to product analytics;
- clinical content is not used by DentiTalk for advertising;
- clinical content is not sold; and
- clinical content is not used by DentiTalk for model training.

Where temporary audio must be created as part of technical fallback processing, it is used only to complete the requested processing and is subject to automatic deletion and independent cleanup safeguards.

Changes to Subprocessors

DentiTalk may update its subprocessors as the Service evolves.

Where a new provider will materially process clinical information, DentiTalk will update this list and provide additional notice where required by applicable law or DentiTalk's contractual obligations.

Customers with questions or reasonable information-security concerns regarding a subprocessor may contact DentiTalk using the details below.

Contact

DentiTalk

Operated by **Adam Gabet**, an Israeli sole proprietor operating the registered business **גולשים**
Israel

Privacy and Security: adamgabet@gmail.com