

DentiTalk Terms of Service

Last Updated: August 20, 2026

These Terms of Service (“Terms”) govern access to and use of the DentiTalk dental dictation and transcription software, website, and related services (collectively, the “Service”).

DentiTalk is a service operated by Adam Gabet, an Israeli sole proprietor operating the registered business גולשים, under the trade name DentiTalk (“DentiTalk”, “we”, “us”, or “our”).

By creating an account, accessing or using the Service, or purchasing or subscribing to the Service, you agree to these Terms.

For purposes of these Terms, a **“User”** is an individual who creates or uses a DentiTalk account, and a **“Customer”** is the individual or organization that purchases or subscribes to the Service. A User may also be the Customer.

Each User is individually bound by these Terms in connection with their use of the Service. A Customer may purchase or pay for access to the Service for one or more Users, but each User must use their own individual account and comply with these Terms.

If you purchase or subscribe to the Service on behalf of a dental clinic, company, partnership, or other organization, you represent that you are authorized to do so on its behalf and to bind that organization to the provisions of these Terms applicable to Customers.

1. The Service

DentiTalk provides software designed to assist dental professionals with dictation, speech-to-text transcription, and related text-processing functionality.

The Service allows users to dictate speech, receive a transcription and, where requested, a processed version of that transcription, and insert the resulting text into text fields selected by the user.

DentiTalk is a professional documentation tool. It is not a dental clinic, healthcare provider, medical-record system, or diagnostic service, and it does not replace the professional judgment of a qualified healthcare professional.

The features and functionality of the Service may change from time to time.

2. Professional Use

The Service is intended primarily for dentists and other authorized professional Users, including Users whose access is purchased or provided by a dental clinic or other organization.

Each User account is personal to a single individual. A User may not share their account or account credentials with another person or permit another person to use their account. An account may not be used on more than one computer at the same time.

Each User is responsible for:

- using the Service in accordance with applicable law and professional obligations;
- ensuring that they have the necessary authority or lawful basis to process information submitted through the Service;
- maintaining the confidentiality and security of their account, credentials, and devices; and
- reviewing the output of the Service before using it as part of a patient's clinical or medical record.

Users are responsible for maintaining the devices, connectivity, audio equipment, permissions, third-party software, and other technical environment reasonably necessary to use the Service.

Any third-party equipment, such as a microphone, that DentiTalk may provide to facilitate use of the Service is ancillary to and does not form part of the Service. DentiTalk is not responsible for failures or limitations caused by such equipment or by a User's or Customer's equipment, connectivity, systems, or third-party software, except to the extent such responsibility cannot lawfully be excluded or limited.

Users must not use the Service in a manner that violates applicable privacy, confidentiality, professional, healthcare, or other legal obligations.

3. Transcription Accuracy and Professional Responsibility

Speech recognition, transcription, and automated text-processing technologies are not error-free.

Output generated by the Service may contain transcription errors, omissions, incorrect words, formatting errors, or other inaccuracies.

You must review the resulting text for accuracy before incorporating it into, or relying on it as part of, a patient's medical or dental record.

DentiTalk does not independently verify the clinical accuracy of dictated information.

The treating professional remains responsible for the accuracy, completeness, appropriateness, and approval of the clinical documentation ultimately entered into the patient's record.

The Service does not independently make diagnoses, recommend treatments, make medication decisions, or make other clinical decisions, and output from the Service must not be relied upon as a substitute for the treating professional's clinical judgment.

4. Clinical Information and Data Minimization

DentiTalk is designed to minimize the retention of clinical information.

Clinical dictation may contain personal information, medical information, or other confidential information if such information is included by the user while dictating.

DentiTalk processes clinical dictation solely as necessary to provide the requested transcription and related text-processing functionality and does not use clinical content for advertising, model training, or unrelated secondary commercial purposes.

Audio may be processed using streaming or batch processing methods. Streaming is the default method. In some processing circumstances, including certain batch processing, audio may be stored temporarily where necessary to complete the requested transcription. Such temporary audio is used only for the applicable processing purpose and is designed to be deleted following processing.

DentiTalk does not intentionally retain completed clinical dictation, audio recordings, or resulting transcription content after the applicable processing lifecycle. The Service is not intended to maintain patient profiles or serve as a repository for patient clinical records.

Further information concerning the processing of personal information is provided in our Privacy Policy and, where applicable, the Data Processing and Information Security Addendum.

5. Responsibilities Regarding Patient Information

Each User determines what information they submit to the Service and how they use the resulting transcription or other output.

Users and Customers, as applicable to their respective roles, are responsible for ensuring that the submission, processing, and use of patient information through the Service comply with applicable law and professional obligations.

Where applicable, this includes providing required notices, obtaining required permissions or consents, and complying with applicable privacy, confidentiality, and medical-record obligations.

DentiTalk does not determine whether particular information should be entered into a patient's medical record. Users and Customers, as applicable to their respective roles, remain responsible for determining whether output from the Service should be incorporated into the patient's record and for their respective responsibilities concerning that record.

6. Data Processing and Information Security

Where DentiTalk processes personal information on behalf of a Customer, such processing is also governed by DentiTalk's Data Processing and Information Security Addendum ("Data Processing Addendum"), where applicable.

The Data Processing Addendum forms part of these Terms where it applies.

In the event of a conflict between these Terms and the Data Processing Addendum concerning the processing or security of personal information, the Data Processing Addendum will control with respect to that subject matter.

7. Service Providers and Subprocessors

DentiTalk uses third-party service providers and subprocessors to provide and support parts of the Service, including speech-to-text processing, cloud infrastructure, networking, text processing, hosting, security, and analytics.

A current list of relevant subprocessors is available at [SUBPROCESSOR PAGE URL].

DentiTalk maintains contractual arrangements and technical configurations with service providers that process personal or clinical information to address applicable data-protection and information-security requirements. Providers that process clinical dictation or transcription content are selected and configured to limit retention of that content beyond the processing necessary to provide the applicable service.

By using the Service, Users acknowledge that DentiTalk may use such service providers as reasonably necessary to provide and support the Service. Where DentiTalk processes personal information on behalf of a Customer, the Customer authorizes DentiTalk to engage such service providers and subprocessors, subject to applicable law and the Data Processing Addendum.

8. Account Security

Each User is responsible for maintaining the confidentiality and security of their account credentials and for activity performed through their account.

Users must use reasonable security measures to protect their account, devices, and access to the Service.

Users must promptly notify DentiTalk at adamgabet@gmail.com if they become aware of unauthorized access to or use of their account, compromise of their account credentials, or another security issue relating to their account or use of the Service.

Users may not share their account credentials with any other person, permit another person to access or use their account, or attempt to bypass or circumvent security controls.

9. Acceptable Use

Users and Customers may use the Service only in accordance with these Terms, applicable law, and the intended professional purposes of the Service.

Users and Customers, as applicable, may not:

- use the Service unlawfully, fraudulently, or in violation of applicable professional, privacy, confidentiality, or other legal obligations;
- submit, record, transmit, or process information through the Service without the authority or lawful basis necessary to do so;
- use the Service to violate or infringe the privacy, confidentiality, intellectual property, or other rights of another person;
- share or disclose User account credentials, transfer or make a User account available to another person, allow another person to independently use the Service through a User's account, use another person's account or credentials, or circumvent applicable account, licensing, or simultaneous-use restrictions;
- gain or attempt to gain unauthorized access to the Service, another account, DentiTalk's systems, or any systems, networks, or information connected to the Service;
- interfere with, disrupt, damage, overload, or impair the operation, availability, integrity, or security of the Service or systems used to provide it;

- introduce, transmit, or distribute malware, malicious code, or other harmful material through or in connection with the Service;
- probe, scan, test, or attempt to identify vulnerabilities in the Service or its infrastructure, or conduct penetration, security, load, or similar testing, without DentiTalk's prior written authorization;
- reverse engineer, decompile, disassemble, decode, derive, or attempt to discover the source code, underlying structure, algorithms, models, non-public technical components, or security mechanisms of the Service, except to the extent such restriction is prohibited by applicable law;
- bypass, disable, defeat, avoid, or circumvent technical limitations, access controls, security controls, usage restrictions, licensing mechanisms, or other protective measures of the Service;
- scrape, systematically extract, or use automated means to access or collect information from the Service except through functionality expressly made available or authorized by DentiTalk;
- resell, sublicense, rent, lease, distribute, commercially provide access to, or otherwise make the Service available to third parties except as expressly authorized by DentiTalk;
- use the Service or non-public aspects of its functionality to develop or provide a competing product or service, except to the extent such restriction is prohibited by applicable law;
- use transcription or other output as a substitute for the professional review, judgment, or responsibility required under these Terms; or
- use the Service in a manner that materially exceeds or circumvents its intended professional documentation functionality or that creates a material security, legal, operational, or integrity risk to DentiTalk, the Service, Customers, Users, patients, or third parties.

DentiTalk may investigate suspected violations of this Section and may restrict or suspend access to the Service where reasonably necessary in accordance with Section 17.

DentiTalk's failure or decision not to enforce a restriction in a particular instance does not constitute permission for that conduct or a waiver of DentiTalk's right to enforce these Terms in that or any other instance.

10. Customer Systems and Third-Party Software

The Service may allow transcription output to be inserted into or used with third-party software or other destinations selected by the User.

DentiTalk does not control such third-party systems and is not responsible for their availability, security, operation, functionality, compatibility, data handling, or accuracy. The availability of functionality that enables a User to insert or use output with a third-party system does not imply that DentiTalk is affiliated with, endorsed by, integrated with, or authorized by the provider of that system.

Users and Customers are responsible, as applicable to their respective roles, for selecting the systems and destinations with which they use the Service and for ensuring that they have any rights, permissions, licenses, or authorizations necessary to use the Service with those systems.

Once output is inserted into or otherwise transferred to a third-party system selected or used by a User or Customer, the storage, use, and further processing of that information by the third-party system are outside DentiTalk's control and are subject to the applicable arrangements with the relevant system provider.

11. Fees, Subscriptions, and Payment

Applicable fees, including whether prices include or exclude VAT, subscription periods, usage limits, and payment terms will be presented when you purchase the Service or set out in an applicable order form or written commercial agreement.

Unless otherwise stated, subscriptions are billed in advance and automatically renew for successive periods of the same duration until cancelled. Customers may cancel at any time, with cancellation taking effect at the end of the current paid subscription period.

Except where required by applicable law or expressly agreed otherwise, fees already paid are non-refundable and no refunds or credits are provided for partially used subscription periods. DentiTalk may provide a refund or credit at its discretion without creating an obligation to do so in other cases.

Customers are responsible for applicable charges and for providing accurate billing information. DentiTalk may suspend access for materially overdue payments.

DentiTalk may change pricing for future subscription periods by providing reasonable advance notice. Pricing changes will not apply retroactively to periods already paid for.

12. Trial and Beta Features

DentiTalk may offer features on a trial, pilot, preview, beta, or evaluation basis. Such features may be subject to additional limitations, may be less reliable than generally available features, and may be modified or discontinued at any time.

13. Intellectual Property

DentiTalk and its licensors retain all rights, title, and interest in and to the Service, including its software, design, technology, interfaces, trademarks, documentation, and other proprietary materials.

These Terms do not transfer ownership of the Service to any User or Customer.

Subject to these Terms and payment of applicable fees, DentiTalk grants each User a limited, non-exclusive, non-transferable, non-sublicensable right to access and use the Service during the applicable subscription period for professional purposes.

Users and Customers retain their respective rights in information submitted through the Service and in their clinical records. DentiTalk does not claim ownership of clinical content merely because it is processed through the Service.

14. Feedback

If a User or Customer voluntarily provides suggestions or feedback about the Service, DentiTalk may use that feedback to develop and improve the Service without obligation to compensate them. Feedback should not contain patient information or other confidential information.

This section does not authorize DentiTalk to use clinical dictation or transcription content for product development or model training.

15. Availability and Changes

We aim to provide a reliable Service but do not guarantee uninterrupted or error-free availability.

The Service may occasionally be unavailable because of maintenance, upgrades, internet or infrastructure failures, third-party provider outages, security issues, or circumstances outside our reasonable control.

We may modify the Service as it evolves, provided that we will not intentionally make material changes to our handling of clinical information inconsistent with applicable law or our contractual obligations.

Unless expressly agreed in an applicable order form or written commercial agreement, a purchase or subscription is not contingent on the delivery of any future feature or functionality.

16. Confidentiality

Each party may receive non-public information relating to the other party in connection with the Service.

Each party will use reasonable measures to protect confidential information received from the other party and will use and disclose such information only as necessary in connection with the Service or as otherwise authorized. DentiTalk will treat clinical content processed on behalf of a Customer as confidential information.

These confidentiality obligations do not apply to information that is publicly available through no breach of these Terms, was lawfully known without confidentiality obligations, is independently developed without use of the other party's confidential information, or is lawfully received from another source without confidentiality restrictions.

Confidential information may also be disclosed where required by law or to personnel, contractors, and service providers who need access for purposes related to the Service and are subject to appropriate confidentiality obligations.

17. Suspension

DentiTalk may suspend or restrict access to the Service where reasonably necessary to:

- address a security, technical, operational, or integrity risk;
- investigate or prevent suspected unauthorized, fraudulent, unlawful, or abusive use;
- respond to a material breach of these Terms;
- protect DentiTalk, the Service, Users, Customers, patients, or third parties;
- comply with applicable law, legal process, or requirements applicable to DentiTalk or its service providers; or
- address materially overdue payments.

Where reasonably practicable, we will attempt to provide notice and an opportunity to resolve the issue.

18. Termination

Either party may terminate the Service in accordance with the applicable subscription or commercial terms.

DentiTalk may terminate the Service for a material breach of these Terms. Where a breach is capable of remedy, DentiTalk will ordinarily provide a reasonable opportunity to remedy it before termination, unless immediate termination is reasonably necessary due to the nature or severity of the breach.

DentiTalk may discontinue the Service by providing reasonable notice. Where DentiTalk discontinues a prepaid Service before the end of the applicable paid subscription period for reasons unrelated to the Customer's or User's breach, DentiTalk will provide an appropriate refund or credit for the unused portion of that period.

Sections that by their nature should survive termination—including provisions concerning intellectual property, confidentiality, liability, accrued payment obligations, and dispute resolution—will survive termination.

Because DentiTalk is not intended to maintain a repository of clinical records, Users and Customers, as applicable to their respective roles, are responsible for maintaining clinical documentation in their own authorized record systems.

19. Disclaimer of Warranties

To the maximum extent permitted by applicable law, the Service is provided on an “as available” basis.

DentiTalk does not warrant that the Service will be uninterrupted or error-free, or that any transcription, text processing, or other output will be accurate, complete, or free from errors.

Nothing in these Terms excludes any warranty, right, or liability that cannot lawfully be excluded.

20. Limitation of Liability

To the maximum extent permitted by applicable law, DentiTalk will not be liable for any indirect, incidental, special, consequential, exemplary, or punitive damages, or for any loss of profits, revenues, goodwill, or business opportunities, arising out of or relating to the Service or these Terms, even if DentiTalk has been advised of the possibility of such damages.

Subject to the exceptions below, DentiTalk's aggregate liability to a Customer for all claims arising out of or relating to the Service or these Terms will not exceed the fees paid or payable by that Customer to DentiTalk for the applicable Service during the twelve-month period immediately preceding the first event giving rise to the claim or, in the case of a series of related claims, the first event giving rise to that series.

The limitations in this Section apply regardless of the form or legal basis of the claim, including contract, tort (including negligence), or otherwise, to the maximum extent permitted by applicable law.

Nothing in these Terms excludes or limits liability for fraud, bodily injury, intentional misconduct, or any other liability to the extent that such liability cannot lawfully be excluded or limited.

21. Indemnification

To the extent permitted by applicable law, the Customer will indemnify and hold harmless DentiTalk from and against third-party claims, liabilities, damages, and reasonable costs and expenses, including reasonable legal fees, arising out of or relating to:

- the Customer's or its Users' unlawful or unauthorized use of the Service;
- information submitted to or processed through the Service without the authority or lawful basis necessary to do so;
- the Customer's or its Users' use of the Service with third-party software or services without the rights or authorization necessary for such use;
- the Customer's or its Users' violation of applicable law or the rights of a third party in connection with use of the Service; or
- the use of transcription or other output without the professional review required under these Terms.

The Customer will not be responsible under this Section to the extent that the relevant claim results from DentiTalk's breach of these Terms, unlawful conduct, or other conduct for which DentiTalk is responsible under applicable law.

DentiTalk will provide the Customer with reasonably prompt notice of a claim for which indemnification is sought and reasonable cooperation in its defense. The Customer may control the defense and settlement of the claim, provided that the Customer may not settle any claim in a manner that admits liability or wrongdoing by DentiTalk, imposes any obligation on DentiTalk, or requires DentiTalk to make any payment without DentiTalk's prior written consent, not to be unreasonably withheld or delayed.

22. Privacy

Our **Privacy Policy** describes our privacy practices relating to the Service.

Where DentiTalk processes personal information on behalf of a Customer, the applicable Data Processing and Information Security Addendum provides additional terms governing such processing.

23. Changes to These Terms

We may update these Terms from time to time.

If we make a material change, we will provide reasonable notice where appropriate.

Changes will apply prospectively from the effective date of the updated Terms unless applicable law requires otherwise.

Continued use of the Service after an updated version becomes effective constitutes acceptance of the updated Terms where permitted by law.

24. Governing Law and Jurisdiction

These Terms are governed by the laws of the State of Israel, without regard to conflict-of-law principles.

Any dispute arising out of or relating to these Terms or the Service will be subject to the jurisdiction of the competent courts in Israel, in accordance with applicable law.

25. General

Neither party may assign these Terms without the other party's consent, except that DentiTalk may assign these Terms in connection with incorporation of the DentiTalk business, a reorganization, merger, acquisition, sale of substantially all relevant assets, or similar transaction, subject to applicable privacy and data-protection requirements.

If any provision of these Terms is held unenforceable, the remaining provisions will remain in effect.

A failure to enforce a provision does not constitute a waiver of that provision.

Neither party will be liable for a failure or delay in performing its obligations under these Terms to the extent caused by circumstances beyond its reasonable control, except for payment obligations already due.

Notices relating to the Service or these Terms may be provided by email to the contact information associated with the applicable account or Customer, through the Service, or by other reasonable electronic means. Customers and Users are responsible for keeping their contact information current.

These Terms, together with any applicable order form, written commercial agreement, and Data Processing and Information Security Addendum, constitute the entire agreement between the parties concerning the Service and supersede prior or contemporaneous agreements or understandings concerning the same subject matter.

If an applicable order form or written commercial agreement expressly conflicts with these Terms, that order form or written commercial agreement will control with respect to that conflict. The Data Processing and Information Security Addendum will control as provided in Section 6 with respect to the processing and security of personal information.

26. Contact

The DentiTalk Service is operated by **Adam Gabet**, an Israeli sole proprietor operating the registered business **גולשים**, under the trade name **DentiTalk**.

DentiTalk

Israel

General inquiries: adamgabets@gmail.com

For contractual or billing matters, Customers may contact us using the applicable contact information above.